



## **Inclusivity and Access Statement**

At The Left Bank Village, we are committed to creating a welcoming and inclusive environment for all our guests. Our venue, which comprises several spaces including private meeting and event areas as well as De Koffie Pot Cafe Bar, strives to be a place where everyone can feel safe and comfortable.

### **Accessibility Features:**

- **Full Disabled Access:** All areas within The Left Bank Village are accessible via ramps, slopes and lifts to ensure ease of movement for guests with physical disabilities.
- **Toilet Facilities:** We offer male, female, disabled and gender-neutral toilets to accommodate all guests and their needs.
- **Transportation:** While we do not have onsite parking, guests with physical disabilities can arrive to our door using the dedicated layby at the front of the building for easy access.

### **LGBTQ+IA Safe Space:**

The Left Bank Village is proud to be an LGBTQ+IA safe space. We are dedicated to fostering an environment where everyone, regardless of their sexual orientation or gender identity, or chosen pronouns, feels respected and valued.

### **Staff Training and Assistance:**

All our staff members are trained to assist disabled guests and are mindful of their specific needs. Should you require any additional assistance or accommodations during your visit, please do not hesitate to reach out to any of our team members.

### **Communication and Feedback:**

We are committed to continuous improvement and welcome any feedback on your experience related to inclusivity and accessibility. If you have any suggestions or require further assistance, please contact us directly at [enquiries@herefordleftbank.com](mailto:enquiries@herefordleftbank.com).

At The Left Bank Village, inclusivity and accessibility are at the heart of what we do. We look forward to welcoming you and ensuring that your visit is enjoyable and comfortable.